

Recognized as a leader across multiple cloud solutions

Gartner®

 Technology Workflows

A Leader in:*

- 2021 Magic Quadrant for Enterprise Agile Planning Tools
- 2021 Magic Quadrant for IT Service Management Tools
- 2021 Magic Quadrant for IT Vendor Risk Management Tools
- 2021 Magic Quadrant for IT Risk Management

 Customer Workflows

A Leader in:*

- 2021 Magic Quadrant for the CRM Customer Engagement Center

 Creator Workflows

A Leader in:*

- 2021 Magic Quadrant for Enterprise Low-Code Application Platforms

FORRESTER®

 Technology Workflows

A Leader in:*

- The Forrester Wave™: Enterprise Service Management, Q4 2021
- The Forrester Wave™: Value Stream Management Solutions, Q3 2020

 Creator Workflows

A Leader in:*

- The Forrester Wave™: Digital Process Automation, Q4 2021
- The Forrester Wave™: Low-Code Development Platforms For Professional Developers, Q2 2021

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*Sources: Gartner, Magic Quadrant for Enterprise Low-Code Application Platforms, Jason Wong, Kimihiko Iijima, Adrian Leow, Akash Jain, Paul Vincent, September 20, 2021; Gartner, Magic Quadrant for Enterprise Agile Planning Tools, Bill Blossen, Mike West, Deacon D.K. Wan, Aki Sklavounakis, Keith Mann, Wan Fui Chan, Hassan Ennagri, April 20, 2021; Gartner, Magic Quadrant for IT Service Management Tools, Rich Doherty, Keith Andes, Chris Matchett, 30 August 2021; Gartner, Magic Quadrant for IT Vendor Risk Management Tools, Joanne Spencer, Edward Weinstein, Luke Ebery, 30 August 2021; Gartner, Magic Quadrant for the CRM Customer Engagement Center, Nadine LeBlanc, Jim Davies, Varun Agarwal, 15 June 2021; Gartner, Magic Quadrant for IT Risk Management, Brent Predovich, Claude Mandy, September 13, 2021; The Forrester Wave™: Digital Process Automation, Q4 2021, Forrester Research, Inc., Rob Koplowitz with Chris Gardner, John Bratincevic, Stephen Powers, Sara Sjoblom, and Kara Hartig, December 14, 2021; The Forrester Wave™: Enterprise Service Management, Q4 2021, Forrester Research, Inc., Charles Betz, Will McKeon-White, December 6, 2021; The Forrester Wave™: Low-Code Development Platforms For Professional Developers, Q2 2021, Forrester Research, Inc., John Bratincevic, Rob Koplowitz with Stephen Powers, Sara Sjoblom, Kara Hartig, May 11, 2021; The Forrester Wave™: Value Stream Management Solutions, Q3 2020, Christopher Condo, July 15, 2020