

ServiceNow's approach to technology service operations

Modernize

Service and operations on a single platform

Automate

AI-powered service operations

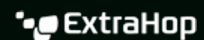
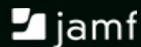
Self-service for employees and AI-assist for agents

Incident prevention for systems and apps with AI

Optimize

Identify people, process, and compliance improvements

Your existing tools



Build a solid data foundation

Service Graph Connectors



ServiceNow Discovery
Agent-less/Agent based



Data Center, servers, network, storage, IoT, SW



Firewall



Microservices



Certificates



Tags



Cloud



Serverless



Desktops/Laptops